

concept

What is technical writing?

- definition
- related terminology
- Industry and organisations

remember

ICTICT 435 CREATE TECHNICAL DOCUMENTATION

How-to

- Content review process
- version control and revision history

evaluate

practicum / capstone

- GitHub Pages
- create your own site

create

concept and reference

- fundamental content structures
- DITA
- Diataxis

topic-based authoring

audience and outcome

'this page walks you through...'

concept

- UX components
- breadcrumbs
- page tree
- navigation
- indices
- page title
- favicon
- TOC!

remember

and

understand

reference and how-to

- authoring tools and standards
- markup languages
- industry-specific standards (STL, openAPI)

apply and evaluate

How-to

- publishing pipeline
- linting
- build logs

apply

references

- best practices and style
- Editorial
- Oxford, Chicago, MLA, APA
- Technical
- Google, Apple, Microsoft
- UX
- material.io
- IBM Carbon

apply